



CERTIFICATE

This is to certify that the Quality Management System of
DON HONORIO VENTURA STATE UNIVERSITY
VILLA DE BACOLOR, PAMPANGA 2001, PHILIPPINES

has been assessed and found to be in accordance
with the requirements of

ISO 9001:2015

In respect of Provision of Tertiary Education; Instruction, Research,
Extension and Resource Generation Including Advanced Education, Secondary
Education (Specific to Senior High School and Laboratory High School),
Support to Operations and General Administrative Services

No. 19.2054.029

of 13th December, 2019

SUBSCRIBED AND SWORN
TO BEFORE ME, THIS DEC 16 2019
AT CITY OF SAN FERNANDO, PAMPANGA

This certificate is valid until **13th December, 2022**



[Signature]
Director General of Certification
Association "Russian Register"

DOC. No. 780

PAGE No. 77

BOOK No. 2019

SERIES No. 2019

Specification of the certification scope is provided in Annex. This certificate becomes invalid if conditions of certification are not fulfilled (<http://www.rusregister.ru/doc/004.00-105.pdf>). This certificate is property of Certification Association "Russian Register".



Pepito A. Sanchez
ATTY. PEPITO A. SANCHEZ
NOTARY PUBLIC
UNTIL DECEMBER 31, 2019
COMMISSION No. 15-15

LIST OF THE COUNTRIES WHICH ARE REPRESENTED IN IAF AND ARE SIGNATORIES OF THE MULTILATERAL AGREEMENT ON RECOGNITION IAF MLA*:

Australia and New Zealand JAZ-ANZ, Argentina OAA, Austria AA, Belgium BelAC, Brazil COCRE, Great Britain UKAS, Hungary HAK, Vietnam BoA, Germany DAkkS, Hong-Kong HKAS, Greece ESYD, Denmark DANAK, Egypt EGAC, India NABCB, Indonesia KAN, Ireland INAH/Spain ENAC, Italy ACCREDIA, Canada SCC, China CNAS, Korea KAB, KAS, Costa Rica ECA, Luxembourg OLAS, Malaysia DSM, Mexico EMA, Netherlands RvA, Norway NA, UAE DAC, Pakistan PNAC, Peru INDECOPI, Poland PCA, Portugal IPAC, Romania RENAR, Serbia AIS, Singapore SAC, Slovakia SNAS, Slovenia SA, USA A2LA, ANAB, ANSI, IAS, Thailand NSC, Taiwan TAF, Tunisia TUNAC, Turkey TURKYE, Uruguay OUA, Philippines PAO, Finland FINAS, France COFRAC, Czech Republic CAL, Chile INN, Switzerland SAS, Sweden SWEDAC, Sri-Lanka SLAB, Ecuador OAE, South Africa SANAS, Japan IAJapan, JAB

* List of MLA signatory IAF members may change. Current list of MLA IAF member accreditation bodies is available on IAF website: www.iaf.eu

RUSSIAN REGISTER РЕГИСТР





THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

Certification Association "Russian Register" has issued an IQNET recognized certificate that the organization

DON HONORIO VENTURA STATE UNIVERSITY
VILLA DE BACOLOR, PAMPANGA 2001, PHILIPPINES

has implemented and maintains a

Quality Management System

for the following field of activities

Provision of Tertiary Education; Instruction, Research;
Extension and Resource Generation Including Advanced Education, Secondary
Education (Specific to Senior High School and Laboratory High School),
Support to Operations and General Administrative Services

SUBSCRIBED AND SWORN which fulfils the requirements of the following standard
TO BEFORE ME, THIS DEC 16 2019
AT CITY OF SAN FERNANDO, PAMPANGA

ISO 9001:2015

Issued on : 13th December, 2019
Validity date : 13th December, 2022

Permito q
ATTY. PEPITU A. SANCHEZ

NOTARY PUBLIC
UNTIL DECEMBER 31, 2024
COMMISSION No. 15-19
PTR No. 2495087-1/3/18
IBP No. 055200 11/21/18
CITY OF SAN FERNANDO (P)
ROLL No. 24008
FILE NO. 11003501

COC. No. 379
PAGE No. 77
BOOK No. CXXXIX
SERIES OF 2019

Registration Number : **RU-19.2054.029**



Alex Stoichitoiu
Alex Stoichitoiu
President of IQNet

Arkady Vladimirtsev
Arkady Vladimirtsev,
Director General of
Russian Register



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* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com



8.2.8/1_ (06/19)

Certification Association
"RUSSIAN REGISTER"

101 Rimakogo-Korjakova prospect, office 1, 190121 Saint-Petersburg, Russia
Phone: +7 (812) 670-9000, 670-9001 Fax: +7 (812) 670-9002 E-mail: r-rreg@russianregister.ru www.russianregister.ru

MS SURVEILLANCE AUDIT REPORT № 20.03000.353Date: **20.11.2020**Standard(s): *ISO 9001:2015*

Additional standards:

Agreement / Request: *RR/AE201910-S271*Stage: *SURVEILLA
NCE 01*Audit dates: *10-12.11.2020*

Audit scope			
Adequacy audit	<input checked="" type="checkbox"/>		
Conformity audit	<input checked="" type="checkbox"/>		
Follow-up audit	<input checked="" type="checkbox"/>		
Organization: <small>(full name)</small>	DON HONORIO VENTURA STATE UNIVERSITY		
Address: <small>(actual)</small>	CABAMBANGAN, BACOLOR, PAMPANGA		
EAC code:	34, 37		
Number of employees (in the scope):	90	Number of shifts:	01
Audit team leader:	Shahid Mushtaq		
Auditors:			
Auditors-in-training:			
Technical expert:			
Accompanying people [†] :			
Organization's representative:	Anna Liza Nacion		
Reviewed and approved:	Full name	Date	

[†] Observers, interpreters

3/27/2019	00	DHVSU-QM-008	INTERNAL AND EXTERNAL COMMUNICATION PROCEDURE
3/27/2019	00	DHVSU-QM-009	CONTEXT OF THE ORGNIZATION PROCEDURE
3/27/2019	00	DHVSU-QM-010	RISK MANAGEMENT PROCEDURE

Conclusion: no changes made the MS documents. QMS documents required by ISO 9001:2015 are adequate and developed to the full extent.

Audit of nonconformity elimination upon the previous audit results.

No nonconformity was to review.

Conformity audit.

DURING THE AUDIT THE FOLLOWING MANAGEMENT SYSTEM PROCESSES/ELEMENTS WERE AUDITED:

- PROCESSES: "CONTROLS OF QMS", "ADMINISTRATION PROCESS", "STUDENT AFFAIRS PROCESS", "LIBRARY PROCESS", "RESEARCH AND DEVELOPMENT PROCESS", "EDUCATION / TRAINING MANAGEMENT", "CUSTOMER FEEDBACK".
- ELEMENTS: UNDERSTANDING THE ORGANIZATION AND ITS CONTEXT. UNDERSTANDING THE NEEDS AND EXPECTATIONS OF INTERESTED PARTIES. DETERMINING THE SCOPE OF THE QUALITY MANAGEMENT SYSTEM. QUALITY MANAGEMENT SYSTEM AND ITS PROCESSES. LEADERSHIP AND COMMITMENT. POLICY. ORGANIZATIONAL ROLES, RESPONSIBILITIES AND AUTHORITIES. ACTIONS TO ADDRESS RISKS AND OPPORTUNITIES. QUALITY OBJECTIVES AND PLANNING TO ACHIEVE THEM. PLANNING OF CHANGES. MONITORING AND MEASURING RESOURCES. ORGANIZATIONAL KNOWLEDGE. COMMUNICATION. DOCUMENTED INFORMATION. OPERATIONAL PLANNING AND CONTROL OVER THE LIFE CYCLE STAGES OF A PRODUCT. REQUIREMENTS FOR PRODUCTS AND SERVICES. DESIGN AND DEVELOPMENT OF PRODUCTS AND SERVICES. PRODUCTION AND SERVICE PROVISION. RELEASE OF PRODUCTS AND SERVICES. CONTROL OF NONCONFORMING PROCESS OUTPUTS. CUSTOMER SATISFACTION. ANALYSIS AND EVALUATION. INTERNAL AUDIT. MANAGEMENT REVIEW. NONCONFORMITIES AND CORRECTIVE ACTIONS. CONTINUAL IMPROVEMENT.

ALL THE ACTIONS SPECIFIED IN THE AUDIT PLAN HAVE BEEN REALIZED IN FULL SCOPE.

Management commitment, planning (policy, objectives and tasks), management review, continual improvement

It is required to specify the following information:

- *MANAGEMENT IS COMMITTED TOWARDS EFFECTIVENESS OF THE MANAGEMENT SYSTEM FOLLOWING DOCUMENTS HAVE BEEN REVIEWED DURING THE AUDIT;*
- *INTERNAL AND EXTERNAL ISSUES IDENTIFIED FOR ALL PROCESS INCLUDING THE ADMISSIONS, ADMINS SERVICES, MOTORPOOL, INSTRUCTION, ADMINISTRATION SERVICES.*
- *RISK AND OPPORTUNITIES ARE IDENTIFIED AND REVIEWED IN THE MANAGEMENT REVIEW MEETING DATED 11.06.2020*
- *QUALITY POLICY REVIEWED AND COMMUNICATION OF THE POLICY ENSURED THROUGH THE ORGANIZATION THROUGH TRAININGS AND TOOLBOX TALKS,*

quired in the course of work conduction, as well as of the conclusions, characterizing condition of the Organization's management system.

Content of this report shall be deemed confidential and shall not be communicated to any third party without the Organization's written permission, except for information needed by accreditation bodies for assessment and required by current law, court sentence, in legal proceedings, upon request of State administration bodies.

Ownership of the Audit report remains with the Certification Body.

NONCONFORMITIES

During the audit the non-conformity categories recognized by Russian Register were used. The formulations of non-conformities are defined using the terms of the audit criteria requirements, conformity to which was audited.

The Organization shall eliminate all non-conformities within three months since the date of the closing meeting. These actions shall include nonconformity cause analysis, development of corrections and/or corrective actions and assessment of their effectiveness.

Correction and corrective action plan shall be developed by the Organization within 1 month since the date of the closing meeting. Corrective actions shall be effective enough to ensure confidence in elimination of nonconformity causes and prevention of recurrence.

Recommendations on certification can be given only after receipt of evidence that corrective actions are implemented for all major nonconformities and approval of correction and corrective action plan for all minor nonconformities by the audit team leader. Effectiveness of corrective actions for minor nonconformities will be audited within the framework of the following audit.

According to the Audit team leader's recommendations (see "Conclusion") assessment of corrective actions effectiveness may require additional follow-up audit in departments of the Organization or it may be enough to present documented objective evidence of the implementation of corrective actions.

CERTIFICATE AND CONFORMITY MARK

During the audit it was verified that the Organization observes RR Certification conditions, rules and procedures for use of the Certificate and certification mark. No violations were revealed. Certification mark are adequately used by the organization.

CONCLUSION

During the audit it was identified that the management system is maintained, developed according to the continual improvement principle, evidence of the management system ability to conform to the applicable requirements and expected outcomes, and evidence of internal audit and management review processes are provided in this report and management. Management system is effectively implemented and the requirements of QMS are addressed.

Audit objectives are achieved:	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Applied scope of certification may be confirmed:	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
	With clarification <input type="checkbox"/>	
Management system is effective:	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Management system conforms to audit criteria:	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Re-issue of certificate is required:	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Clarification of Audit program is required:	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Total number of identified nonconformities (only for IMS specify certification program):	00	Non-conformity report numbers: (only for IMS separately specify common ones and on specific character of each program)
Major:	00	
Minor:	00	
eliminated during the audit:	00	
Number of observations:	03	Observation report numbers: 20.03001.353 20.03002.353 20.03003.353
The need to conduct additional audit in subdivisions of the Organization to verify nonconformity elimination: Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Recommendations of the Audit team leader: The certificate of conformity may/may not be: Confirmed <input checked="" type="checkbox"/> Issued <input type="checkbox"/>		
Next audit date: <i>November 2021</i> (month, year)		

Sampling technique is applied during the audit; non-identification of any nonconformity does not imply absence thereof.



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which fulfils the requirements of the following standard

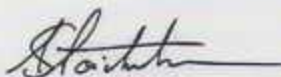
ISO 9001:2015


Issued on : 31st December, 2019

Validity date : 31st December, 2022

Registration Number : RU-19.2573.026




Alex Stoichitoiu
President of IQNet


Arkady Vladimirtsev,
Director General of
Russian Register



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Quality Austria Austria RR Russia SIGE Mexico SII Israel SIQ Slovenia SIRIM QAS International Malaysia
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